

<b>Opening Date:</b>	December 6, 2012	<b>Closing Date:</b>	Open until filled
<b>Job Title:</b>	Application and Development Support Manager	<b>Position Type:</b>	Regular Full Time
<b>PIN:</b>	063090	<b>FLSA Status:</b>	Exempt
<b>Location:</b>	Judicial Information Systems Annapolis, Maryland	<b>Grade/Entry Salary:</b>	T16 \$72,911 - \$87,336 (Depending on Qualifications)
<b>Financial Disclosure:</b>	Yes		

**Regular State employees subject to promotion/demotion policy**

**Essential Functions:** Manages the activities between development/support staff, vendors and Judiciary departments and users. Provides leadership and direction to JIS and vendor support resources for the efficient operation of applications, the implementation of new software releases, and problem resolution. Understands Service Oriented Architecture principles and the role middleware plays in integrating software components. Manages testing efforts and subsequent software releases to ensure all required functions and performance are delivered. Categorizes, prioritizes and resolves software application issues. Coordinates the necessary development and infrastructure operations resources to solve application performance, security and stability issues. Works with Judiciary and JIS Leadership to understand the overall systems strategy and role of supporting applications within the larger picture. Provides input for budget and resource planning and assists in tracking and managing project expenditures against approved budgets. Participates in the planning of project activities and tasks to design, develop, test, implement, and support application components. Oversees and tracks progress in accordance with approved plans. Gathers, prioritizes, and develops level of effort/cost estimates for user enhancement requests. Coordinates review and approval processes. Develops and administers processes to receive, analyze, and review requests for changes to approved project requirements and scope. Coordinates review by senior management. Performs all other duties assigned.

**Education:** Bachelor's Degree from an accredited college or university in an IT related field or Business Management.

**Experience:** Seven years of IT experience, with 5 years of related experience including system development processes, system configuration, software testing, system implementation, data conversion and managing software development efforts and support staff.

**Preferred:** Masters Degree in Business Management or IT related field.

**Skills/Abilities:** Knowledge of system and software quality assurance best practices and methodologies. Knowledge in areas of software requirements and software testing. Knowledge of data models, data mapping techniques, and data interface processes. Ability to work under general direction and supervision to produce effective results through self-motivation and by establishing effective working relationships. Ability to organize work assignments and manage team personnel. Ability to manage software implementation projects. Ability to provide support for business applications used in a production environment. Ability to recognize problems and design custom processes and solutions to address specific situations. Ability to work effectively as a member of a group, organization unit, or ad hoc team/committee. Ability to effectively communicate with mid to senior/executive level management in both oral and written form. Ability to listen effectively, and possess interpersonal skills. Ability to perform all the essential functions of the position.

**Please submit a Maryland Judiciary employment application (unsigned applications will not be accepted) or resume and cover letter stating position title and PIN. The Human Resources Department does not accept faxes and will not be responsible for applications or resumes sent to any other address.**

**Maryland Judiciary  
Human Resources Department  
580 Taylor Ave., Bldg. A-1  
Annapolis, MD 21401  
Email: [jobs@mdcourts.gov](mailto:jobs@mdcourts.gov) (Zip files not accepted)**

The Maryland Judiciary is a drug free workplace and an equal opportunity employer, committed to diversity in the workplace. We do not discriminate on the basis of race, religion, color, sex, age, sexual orientation, national origin or disability. Applicants who need accommodation for an interview should request this in advance. The candidate selected for this position will be subject to a background check. Employees must be United States citizens or eligible to work in the United States.